

AVOCA

Avoca Online Return Form

For this return to be processed, all the fields below must be filled in with the correct details that were used when placing your order. This is to be used for Avoca Online purchases only. For store bought items you must return items to the store where you purchased them.

Please let us know the reason for your return by circling one or more of the following:

REFUND or **EXCHANGE**

Customer's Name & Address:

Order Number:

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Tel:

Email:

Want to return an item purchased online?

Please complete this form and return it with the items. The cost of returning unwanted items is at your expense, unless you have received an incorrect or faulty product, then contact us immediately. We recommend that you use a carrier who can give you "Proof of Posting", as until the parcel is received by us it will remain your responsibility.

If you don't like an item or it doesn't fit, you can return it to us within 30 days from the date of purchase for a refund or exchange. Any returned goods must be in a re-saleable condition, unused / unworn, in its original packaging and have original labels attached.

* For sale items, any refund or exchange must take place within 14 days of purchase *

For further enquiries on returns visit our website www.avoca.com/en/returns-policy or contact us Email: online-avoca@avoca.com Tel: +353 1 274 6996

For information about how we process your personal information, see our privacy policy on our website.

Please use the following return codes when completing the form below

A = Too Large
B = Too Small

C = Disliked Fit/ Didn't wear well
D = Faulty

E = Not as expected
F = Changed my mind

G = Wrong product received
H = Exchange

Item Code	Item Description	Quantity	Return Code	Customer Comments/ Exchange Requests:



Avoca Online Store
Unit 1
Riverside Business Park
Rathnew
Co Wicklow
Ireland
A67N732

Postage
Required